**Q1 List of Qlikview software / services that Gwent Police use**

**A1 Gwent Police uses Qlikview V12 desktop and server and Qlikview Publisher**

**Q2 Copies of contract information between Qlikview and Gwent Police**

**A2** Details can be found on the following website:

[**https://www.blpd.gov.uk/foi/foi.aspx**](https://www.blpd.gov.uk/foi/foi.aspx)

**Q3 Briefing notes, reports or evaluations, reports or summaries to officials or others about Qlikview and other Qlik software/services and their usage**

A3 The exemption applicable to the information you have requested for this question can be found at Section 21 of the Act and this refusal notice is issued under Section 17.

I am engaging the Section 21 Exemption under the Freedom of Information Act 2000 – Information Reasonably Accessible by Other Means.

The information you have requested can be found at the attached link below:

The Qlik.com website has a number of examples of solutions and customer experiences:

**Public Sector:**

[**https://www.qlik.com/en-gb/solutions/industries/public-sector**](https://www.qlik.com/en-gb/solutions/industries/public-sector)

**Customer experiences:**

[**https://www.qlik.com/en-gb/solutions/customers/customer-stories**](https://www.qlik.com/en-gb/solutions/customers/customer-stories)

**Q4 Any reports, details of trials, research, etc. produced by Qlik regarding the effectiveness and reliability of their software/services, provided to Gwent Police**

A4 Gwent police does not have any information that matches this question

**Q5 Any reports, details of trials, research, etc. produced by Gwent Police regarding the effectiveness and reliability of Qlikview and other Qlik software/services**

A5 There has been no requirement to produce this information internally

**Q6 Information on what data Qlikview and other Qlik software/services use. This could include data provided by Gwent Police and / or data that the software/services gather themselves or with prior preparation by Qlik or their partners. Note: we are not requesting access to the data used, only to know the type and source**

A6 Qlikview is used to link to Police data that is stored on a data warehouse internally.

**Q7 Any materials provided to Gwent Police officers and other staff relating to the operation, daily usage, safeguarding, etc., of Qlikview and other Qlik software/services**

Q7 No procedures or documentation are provided to staff on the use of Qlikview applications. The applications have been designed to be intuitive. When there is a requirement to run a training course on the use of a Qlikview app, the Qlikview Team in Gwent Police carry this out.

**Q8 Any data visualization outputs connected to Qlik software/services**

A8 Gwent Police does not hold this information

**Q9 Any promotional material, presentation material, or staff educational material related to Qlik software/services**

A9 The exemption applicable to the information you have requested for this question can be found at Section 21 of the Act and this refusal notice is issued under Section 17.

I am engaging the Section 21 Exemption under the Freedom of Information Act 2000 – Information Reasonably Accessible by Other Means.

The information you have requested can be found at the attached link below:

Any educational material relating to Qlikview can be obtained from the Qlik website. The link is below:

[**www.qlik.com**](http://www.qlik.com)